



# ACA welcomes New Zealand!

#### **Audience Reach**

## 3.88million

Highest Audience Reach in New Zealand above ALL other media channels.





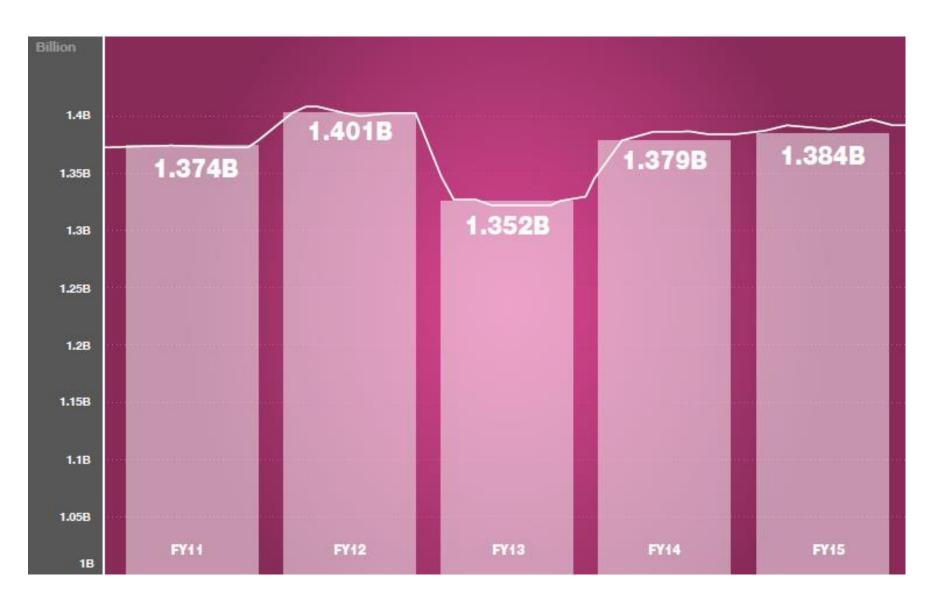
#### **Circulation**

1.384b

FY15 realised a three year high in volumes achieved.

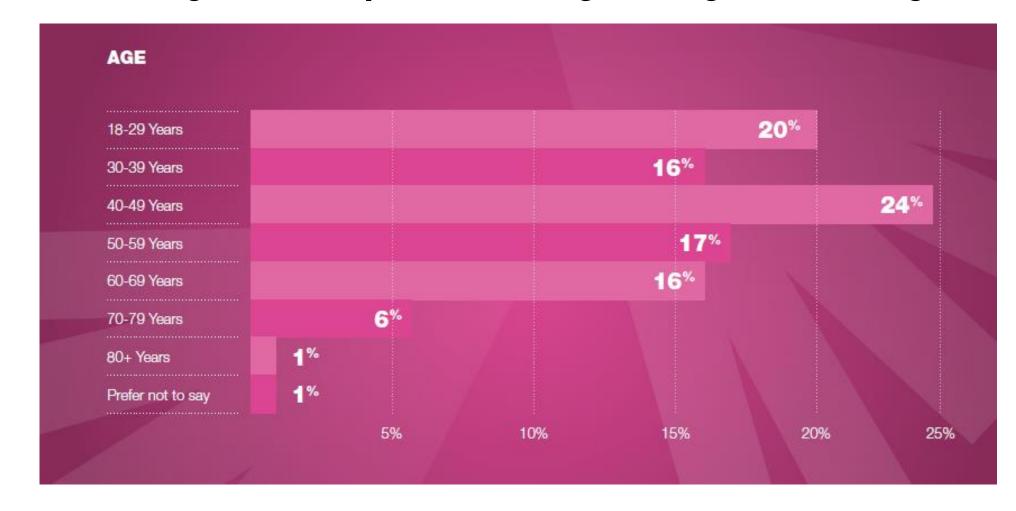
Retailers continue to support catalogue and letterbox marketing.





#### Readership

18.6% Strong Readership across all segments, gender and age.

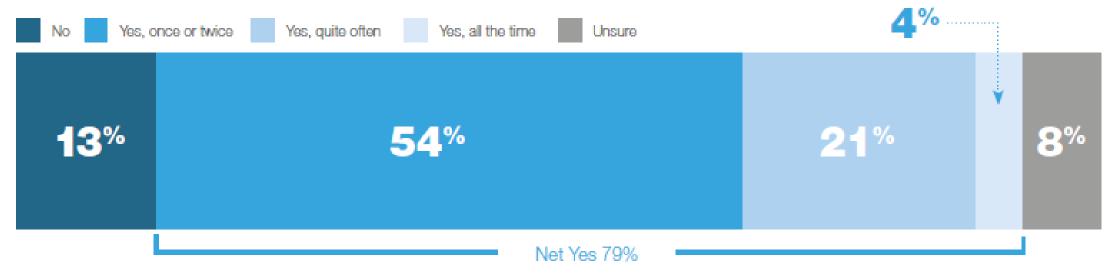




#### PURCHASES MADE DUE TO UNADDRESSED MAIL

79% of consumers have purchased something after seeing it advertised through unaddressed mail.

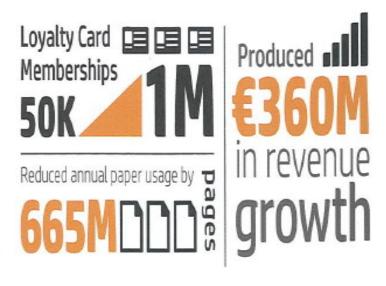
After seeing something advertised in unaddressed mail, 54% have bought something 'once or twice', 21% have bought something 'quite often' and 4% buy something 'all the time'.





## The role of COUPONS CASE STUDIES - COLRUYT





Understanding the power of coupons, Colruyt, understood that coupon books were junk mail unless they had meaning to the customer. Using their loyalty program data they began personalizing their coupon catalogues.

They benchmarked success of the campaign on loyalty program activity. Before the campaign they had 50,000 loyalty card holders. It is now well over 1 million.

More critically Colruyt's revenue rose by over 360 million EUROS since implementing personalized technologies within their marketing mix.



#### The role of CREATIVITY



THE PRINTS CREAMS THE RECORD OF THE JOSE ALL SLACKS, MIND WERE TREATED TO BE CONCERNANT THE BY THE AUTHOR/AMAG PRINTED TO SEASON AGOLD ITS LITERAL THREE DESIGNATIONS AND AUTHORITY AND SAFETY





## Thank you and welcome to

## Dr. Violet Lazarevic ACRS Monash Business School